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			First Named Inventor	SHAMBAU	SHAMBAUGH et al	
			Group Art Unit	2641	2641	
(to be used for all correspondence after initial filing)			Examiner Name			
Total Number of Pages in This Submission			Attorney Docket Numbe	f 6065-7777	9	
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Firm or Jon P. Christensen, Registration No. 34,137 Individual Name						
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Date _ August 22, 2001						
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope Addressed to: Assistant Commissioner for Patents, Washington, DC 20231 on this date: August 22, 2001						
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August 22, 2001

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Office of Initial Patent Examination **Customer Service Center Assistant Commissioner For Patents** Washington, D.C. 20231

U.S. Application Serial No:

09/670,093

Filed:

September 26, 2000

Applicant:

SHAMBAUGH, et al

Title:

Method of Creating Scripts by Translating

Agent/Customer Conversations

Attorney Docket No:

6065-77779

Dear Sir:

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The subject filing receipt contains two errors in the list of Applicant(s). Specifically, the names of two inventors (Anthony Dezonno of Bloomingdale, IL and Jared Bluestein of Wilmot, NH) were omitted from the filing receipt. Enclosed is a copy of the Filing Receipt with the changes noted thereon.

Please send us a corrected filing receipt. Thank you for your assistance in this matter.

Very truly yours,

Joh H. Christensen Attorney for Applicant Registration No. 34,137

JPC:pb **Enclosure**



JAS/JPC 17779

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 09/26/2000
 2641
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CONFIRMATION NO. 3663

UPDATED FILING RECEIPT

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Date Mailed: 04/23/2001

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Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

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